



## TUCSON WATER LOW INCOME ASSISTANCE PROGRAM

Tucson Water provides a fifty-percent (50%) monthly low-income bill credit to qualifying customers for the Tucson Water charges on their utility services statement.

### 1) To be eligible for the Tucson Water Low Income Assistance Program:

- You must be a Tucson Water customer.
- The Utility Services bill must be in your name.
- You must provide proof that you are qualified through one of these programs: Pima County Community and Economic Development, City of Tucson Environmental Services Department, or City of Tucson Parks and Recreation Department.
- You must meet the household size/income guidelines (see table below).

Federal Guidelines (updated April 2015)		
Number of people in household	Annual Income	Monthly Income
1	\$15,441	\$1,286
2	\$25,303	\$2,108
3	\$34,741	\$2,895
4	\$42,887	\$3,575
5	\$50,608	\$4,217
6	\$59,192	\$4,932
7	\$67,776	\$5,648
8	\$76,360	\$6,363
For each additional person, add:	\$8,584	\$715

### 2) How to qualify and re-qualify:

If you have qualified for assistance through one of these three programs below in the last 11 months, then you are already qualified for the Tucson Water Low Income Assistance Program:

- [Pima County Community and Economic Development](#) (520) 724-6770
- [City of Tucson Environmental Services](#) (520) 791-3171
- [City of Tucson Parks and Recreation](#) (520) 791-4877

You will remain qualified for 12 months from the date of approval. You will need to re-qualify for the program in 12 months. For information regarding qualifying through any one of these programs, contact the program directly.

### 3) Obtaining Low Income Assistance:

Once you are qualified through one of the programs listed above, call (520) 791-5443 or visit [Tucson Water Customer Services](#) at 310 W. Alameda St. if you **do not** see the discount applied to your next billing statement.